



SFMTA

Implementing SB 1376

TNCs: Access for Persons with Disabilities

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Establishment of Geographic Areas

The fee should be collected on every TNC trip in California.

County level is appropriate for collecting and disbursing funds.

CPUC should leverage expertise of MPOs and RTPAs to administer program and evaluate applications from access provider. These entities already administer county-specific transportation programs and cover the entire State.

Access Fund Fee

- A minimum fee of \$0.15 is appropriate
 - Accounts for urban, suburban, and rural settings while establishing a baseline
- The fee should be presented using non-stigmatizing language
 - “Access for All fee”

Criteria for TNC Remittance Offsets

To be able to measure TNC eligibility for offsets in each county, CPUC will need to:

- Require TNCs to report response times for all trips.
- Establish benchmarks for reasonable response times in each County.

Criteria for TNC Remittance Offsets

SFMTA Proposed WAV Response Time Benchmarks

Example: San Francisco

Evaluation Point	WAV trips serviced in 10 minutes or less	WAV trips serviced in 20 minutes or less
July 2019 – June 2020	60%	80%
July 2020 – June 2021	70%	80%
July 2021 – June 2022	80%	90%
July 2022 – June 2023	90%	--

Criteria for TNC Remittance Offsets

Public reports for TNCs to receive remittance offsets in each County should demonstrate:

- Number of WAVs available in revenue service every hour
- WAV rides requested and number of WAV rides fulfilled and unfulfilled *for wheelchair users*
- Response times for every WAV trip
- Full accounting of investments to improve WAV service, tied to measurable outcomes
- Description of outreach, with reporting on quantitative impact on wheelchair users
- Training of WAV drivers

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